

Transforming Citizen Experience through Digital Technology

30TH AUGUST 2022 | 3 PM ONWARDS



**BUILDING
RESPONSIVE
AND SMART
PUBLIC
UTILITIES**

PROGRAMME SCHEDULE

03:00 pm - 3:05 pm	Welcome Address Krishna Mishra , Elets Technomedia
03:05 pm - 03:20 pm	Opening Remarks and Context Setting Shradha Thapa , Regional Head - Government and OTT Partnerships, Infobip
03:20 pm - 03:30 pm	Fireside Chat PK Jain , Chief Engineer (Planning), Delhi Jal Board
03:30 pm – 03:55 pm	Panel Discussion Transforming Citizen Experience through Digital Technology Debashish Sarkar , Managing Director, Tripura State Electricity Corporation Limited Priya Ranjan Kumar , Executive Director, SWSM & Namami Gange Rural Water Supply Department Government of Uttar Pradesh Bhaskar Sarkar , Chief Executive Officer, TP Northern Odisha Distribution Limited, Government of Odisha Yogesh Kumar , Director (Commercial), Madhyanchal Vidyut Vitran Nigam (MVVNL), Government of Uttar Pradesh Prasad Reshme , Director (Projects), Maharashtra State Electricity Distribution Co. Ltd Amarnath Pal , General Manager (Information Technology), West Bengal Power Development Corporation Limited, Government of West Bengal Praveen Kumar Guru , General Manager, (Technical & Planning), Madhya Pradesh Jal Nigam Tushar Bhalla , Strategic Partner Manager, WhatsApp India
03:55 pm - 04:00 pm	Q&A Concluding Remarks

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